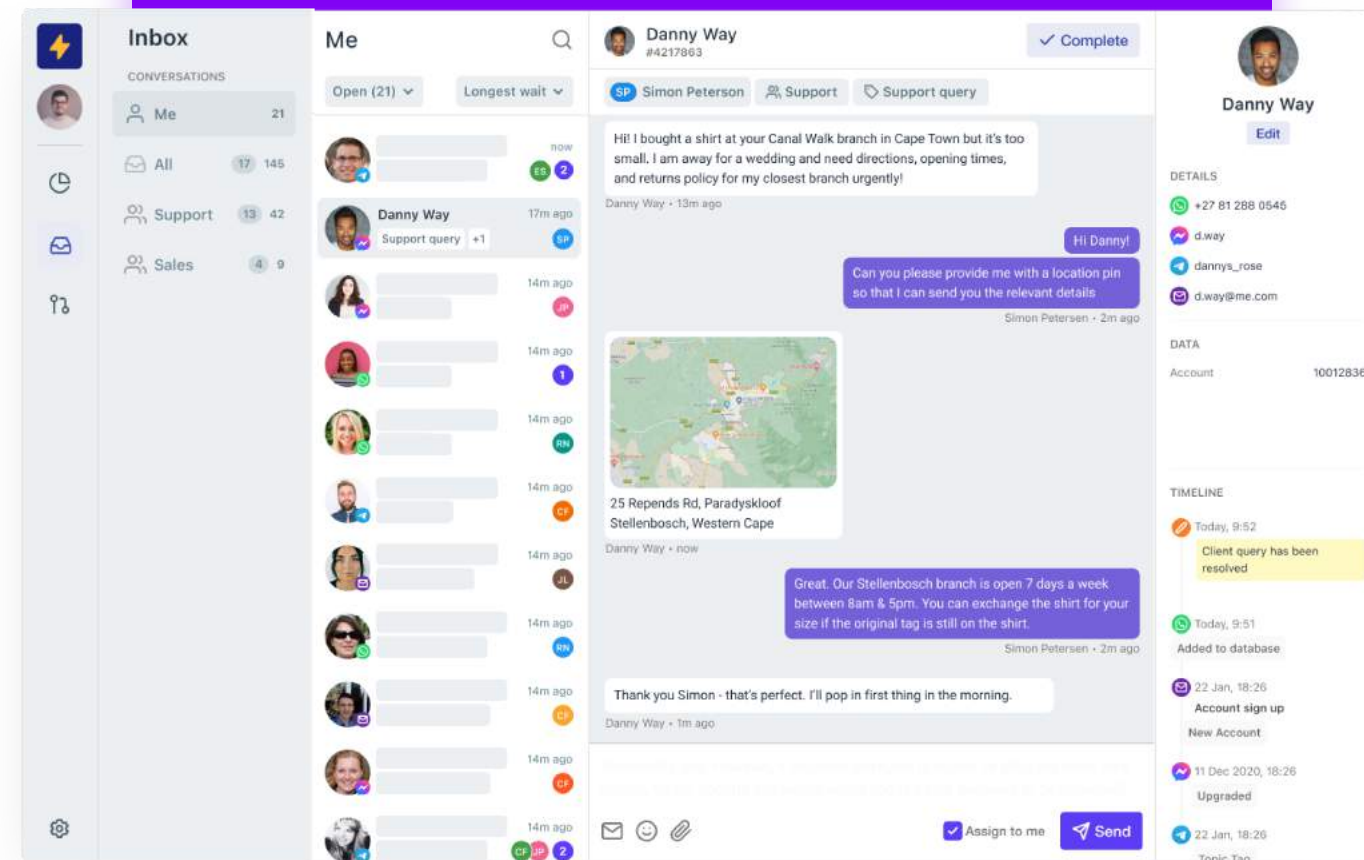


Apex Omnichannel Communication Solutions

Allow customers to communicate on the channels most convenient to them



Live Chat Platform



- ✔ Send quick replies
- ✔ Send & receive media
- ✔ Schedule Out of Office replies
- ✔ Gain access to analytics insights
- ✔ Segment chats with users
- ✔ Add the whole support team

Chatbots

Where is my order?

Let me check that out for you.
What is your order number?

100136245

Your order is out for delivery
and should arrive before 2pm 🍷

- ✔ Fully automated conversations
- ✔ Quick setups
- ✔ Distribute rewards
- ✔ Personalise automated conversations
- ✔ Integrate with Apex API
- ✔ Seamlessly handover to LiveChat

Competitions & Rewards



Buy



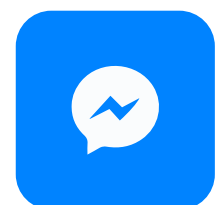
Enter



Win

USSD

- ✔ Use unique entry codes
- ✔ Distribute instant rewards
- ✔ Randomise grand draw winners
- ✔ Personalise communication
- ✔ Run Anti-cheating mechanisms
- ✔ Build customer databases
- ✔ Gain valuable insights
- ✔ Create dynamic journeys



Industries that trust Apex

